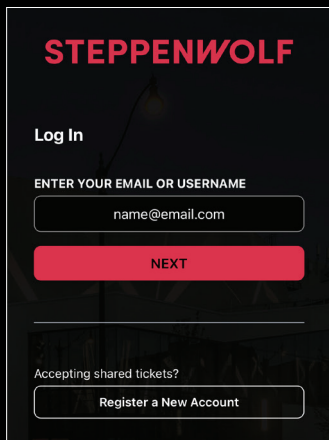


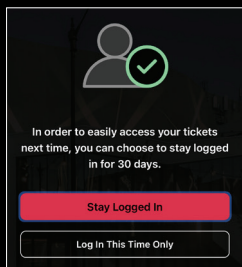
STEPENWOLF

HOW TO ACCESS DIGITAL TICKETS



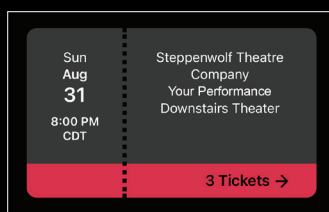
STEP 1 Visit wallet.steppenwolf.org

Log in with your Steppenwolf account credentials (email & password). If you don't know your password, request an access code using passwordless authentication.



TIP:

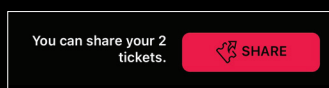
Before you arrive for your performance, log in to your Digital Wallet, bookmark the web address and select "Stay Logged In" when prompted.



STEP 2 View Your Digital Wallet & Manage Tickets

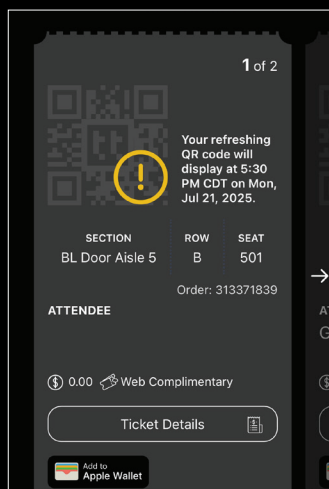
Digital tickets are delivered immediately upon purchase, and will be available to view and manage in your Digital Wallet.

After selecting the tickets for your upcoming performance, you can add them to your Apple Wallet or click the "Share" button to send tickets to other members of your party.



FYI:

If you share tickets and your recipient's email address is not in our database, they will be prompted to create an account in order to access their Digital Wallet.



STEP 3 Scan Your Ticket at the Theatre

The scannable QR code will appear a few hours before doors open for the performance. Your barcode includes technology to protect it from being duplicated.

PLEASE NOTE:

Screenshots or printouts will not be accepted upon entry.

If you experience any issues with your QR code, try refreshing the page, and make sure your phone's browser is using light mode, and the brightness is turned up.